DATE _____

# HIDDEN FENCE SERVICE CONTRACT

NAME _____ PET(S) NAME _____

ADDRESS _____ BREED(S) _____

CITY _____ ZIP _____ AGE(S) _____

PHONE #S _____ EMAIL _____

***Service Agreement Includes:***

- Battery Plan for CR2032 batteries auto-shipped every 6 months
- Parts for the receiver collar as needed (washers, doors, prongs)
- One new nylon per dog per year
- Guaranteed response time within 3 business days
- Wire damage by **customer** or unforeseen circumstances. Two line breaks included. Any additional labor or materials at 50% the regular rate.
- Contractor/Outside damage policy: 1) customer must give 5 business days' notice before work to begin so that yard marking can be scheduled to prevent damage (included under service agreement at no charge)…contractor must allow 1' clearance on either side of markings 2) If sufficient notice isn't given, any damage will be billed at full rate 3) If the fence is damaged after a technician has marked the fence the damage will be billed at full rate. It is the customer's responsibility to obtain reimbursement from the contractor.
- Trip charges for equipment problems if determined necessary by home office
- $25 deductible per visit (excluding yard marking and bench tests)

***Additional Conditions:***

- This contract excludes alterations or additions to the fence
- This contract can only be used for original installation. Not valid on additional property
- This contract is transferable to new owner on original property

ONE YEAR SERVICE AGREEMENT — $190 for one pet
$30 per additional pet

***Buy two years get one year free!***

THREE YEAR SERVICE AGREEMENT — $380 for one pet
$60 per additional pet

_____ By initialing here, I wish to purchase the _____ YEAR EXTENDED SERVICE AGREEMENT for $_____ with $_____ for _____ additional pet(s).

_____ By initialing here, I ***decline*** any of the above optional service contracts. I understand that in the event of any damage caused to the boundary wire for any reason, I am responsible to pay the current rates for service and materials. If a Canine Containment technician deems the damage was caused by faulty installation, the service charge will be waived. If my system requires on-site service for troubleshooting or repairs I understand that I will incur a trip charge and possible handling fees for equipment. All monies are due upon completion of the service call.